



ODT Service 365

Release Notes V8.1.0.0

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What's New

- **Added an ODT Service Technician role center**
Contains custom cues and a more streamlined layout ideal for this role
- **Added support for signatures from ODT Base Application to service documents**
- **Added a Service Status field to service ticket header and service lines**
Users can create different service statuses using the new Service Status List page. These statuses can then be assigned to service ticket headers and lines.
- **Added the ability to view and edit Service Unit Meters from the Service Unit Card**
- **Added the ability to update Service Meter Readings from a service ticket**
Can only update the reading when a ticket has a default unit specified, and that unit has a default service meter assigned to it.
- **Added a Line Type column to Service Template Lines**
It is now possible to specify if individual lines on a service template are Budget, Billable, or Budget and Billable.
- **Modification to the Planned Maintenance Worksheet. When One Ticket Per Customer is enabled, multi selecting lines will now add all selected lines to a new ticket instead of adding them to an existing ticket.**
- **Added additional fields to Planned Maintenance Worksheet for Ship-to Name, Ship-to Code, Ship-to Contact, Ship-to Email, and Ship-to City**
- **Added a Shipment Method section to Service Tickets**
- **Standardized the address sections of service documents to print including Sell-to, Bill-to and Ship-to information**
- **Added a lookup link from the sales document header to the related service ticket**

Issues Resolved

- **Deleting the ODT Service Unit No. on ticket lines would not update Service Ticket Details correctly.**
Code has been modified so that when the ODT Service Unit No. is deleted on the ticket lines, related Service Ticket Detail lines will also be deleted.
- **If more than 2 units are added to a quote, and a unit in the middle of the group was deleted, the sales quote would error.**
Code has been modified so that this issue no longer occurs.

Known Issues

- **No known issues at this time**

UPCOMING Releases – Planned Modifications and New Features