ODT Service 365

Release Notes V10.0.0.10

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What's New

- **Added timesheet functionality to the Technician Role Center**
  Technicians can Clock In, Clock Out, and track time on individual service tasks. Can also be integrated with standard Business Central Timesheets.
- **Added the ability for Technicians on tablets and PCs to create Service Tickets**
  Technicians have the option to create new tickets or add tasks to an existing ticket
- **Added fields for Estimated Quantity, Quantity Used, and Location Code to the Service Task Card**
- **Added fields for Track Budget to Actual, Job Posting Group, WIP Posting Method, and WIP Method to the Service Ticket Type page**

Issues Resolved

- **Fixed an issue where the ODT PM Template No. field was not being populated correctly**
  Code has been modified so that the issue no longer occurs.
- **Fixed an issue where a service task would display the incorrect status when added using Add Service Template from the action menu**
  Code has been modified so the status now displays correctly

Known Issues

- **No known issues at this time**

UPCOMING Releases – Planned Modifications and New Features

- **Add Work Description to Service Ticket**
- **Warranty Phase 2**
- **Critical Service Templates**
- **Approval Workflows**